



TERRI WELBORN, REALTOR®, GRI, MONTANA REAL ESTATE BROKERS

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Frequently Called Numbers in the Billings Area

City of Billings

Mayor's Office (406) 657-8296
City Administrator (406) 657-8433
Billings School District #2 (406) 247-3777
Animal Shelter & License (406) 657-8226
Business License (406) 657-8364
Parks Division (406) 657-8372
Recreation Division (406) 657-8371
Parmly Billings Library (406) 657-8257
Reference Desk (406) 657-8258
Fire Department - Administration (406) 657-8423
Police Department – Non emergency (406) 657-8200
Emergency Calls 911

Yellowstone County

Yellowstone County Commissioners (406) 256-2701
Voter Registration (406) 256-2740
Motor Vehicle (License) (406) 256-2833
Sheriff's Department (406) 256-2929
Emergency Calls 911

State of Montana

Drivers License
(406) 896-4326
615B South 27th Street

U.S. Government

Postal Services in Billings

841 South 26th Street (Main branch) (406) 657-5745
2602 1st Avenue North (Downtown) (406) 657-5748
724 15th Street West (Pioneer) (406) 657-5746
2250 Grant Road (Centennial) (406) 657-5731
710 Wicks Lane (Heights) (406) 657-5654

Newspapers

Billings Gazette Communications (Daily) (406) 657-1200 or 1-800-543-2505
Billings Area News Group (406) 652-2763
Billings Business (406) 657-1561
The Prairie Star (406) 534-2732
Welcome! Visitors Guide (406) 628-8051

Television Stations

ABC 6 and FOX4 (406)652-4743
KTVQ-TV CBS (406) 252-5611
KULR 8 TV NBC (406) 656-8000

Health Care

St. Vincent Healthcare (406) 657-7000
Billings Clinic (406) 657-4000
RiverStone Health (406) 247-3200
Council on Aging, Inc. (406) 259-9666
Mental Health Foundation (406) 252-5658
Yellowstone Naturopathic Clinic (406) 259-5096

Elected Officials

Governor Brian Schweitzer

Capital Office:

P.O. Box 200801
State Capitol
Helena, MT 59620
Phone: (406) 444-3111
Fax: (406) 444-5529

Senator Max Baucus

Washington Office:

511 Hart Senate Office Building
United States Senate
Washington, DC 20510
Phone: (202) 224-2651
Fax: (202) 224-4700

Billings District Office:

222 North 32nd Street, Suite 100
Billings, MT 59101
Phone: (406) 657-6790
Fax: (406) 657-6793

Representative Dennis Rehberg

Washington Office:

516 Cannon House Office Building
United States House of Representatives
Washington, DC 20515
Phone: (202) 225-3211
Fax: (202) 225-5687

Billings District Office:

1201 Grand Avenue, Suite 1
Billings, MT 59102
Phone: (406) 256-1019
Fax: (406) 256-4934

Senator Jon Tester

Washington Office:

724 Hart Senate Building
Washington DC 20510-2604
Phone: (202) 224-2644

Billings District Office:

222 North 32nd Street, Suite 101
Billings, MT 59101
Phone: (406) 252-0550
Fax: (406) 252-7768

Common Problems: Who to Contact

Issue	Concerning	Agency Responsible	Phone Number (406 area code)
Advertising, deceptive and misleading	Prohibited forms of marketing including false claims and "bait and switch." Go to filing consumer complaints .	Office of Consumer Protection	444-4500; (800) 481-6896
Antitrust	Antitrust issues, including price fixing, monopoly abuse and restraint of trade.	Office of Consumer Protection	444-4500; (800) 481-6896
Banking	Title loans, payday loans, credit unions, finance companies, state banks, mortgage broker and loan originator licensing.	Commissioner on Banking	841-2920
Business registration	Whether a business is properly registered in Montana.	Secretary of State	444-3665
Car and truck sales and repair	Problems with new and used cars and trucks, including repair, towing, warranty and New Vehicle Warranty Act (Lemon Law) violations. Go to Vehicles and the Lemon Law .	Office of Consumer Protection	444-4500; (800) 481-6896
Charities and nonprofit organizations	Registration requirements. Go to For Nonprofits for a summary of the laws relating to nonprofit corporations and charitable trusts.	Secretary of State	444-3665
	Telemarketing, solicitation and advertising restrictions/regulations. Go to Telemarketing Regulation for nonprofits and Telemarketing for Consumers .	Office of Consumer Protection	444-4500; (800) 481-6896
Contractors registration	Requests for registered contractors. For tips on how to find the best contractor for your job, go to Choosing a Contractor .	Employment Relations Division , Department of Labor & Industry (DLI)	444-7734
Credit management services	Debt consolidation, debt settlement, credit counseling and pre-bankruptcy counseling. Go to Credit Counseling Services .	Office of Consumer Protection	444-4500; (800) 481-6896
Digital Television	The February 2009 switch to digital-only television transmission, ending analog broadcasting. Go to the FCC's digital television website .	Federal Communications Commission (FCC)	(888) 225-5322 TTY: (888) 835-5322
Discrimination	Sex, age, race and disability discrimination in work, housing and access to government services and facilities.	Human Rights Bureau , DLI	444-2884; (800) 542-0807
Door-to-door sales	Any sale that did not take place at a location owned by the business involved. Go to filing consumer complaints .	Office of Consumer Protection	444-4500; (800) 481-6896

Issue	Concerning	Agency Responsible	Phone Number (406 area code)
Foreign lotteries	To report phone calls, e-mails or mail indicating that you have won a foreign lottery.	U.S. Secret Service	245-8585
Gas pricing	Complaints about gas prices, including price fixing or gouging, and illegal dealing in the gas trade.	Office of Consumer Protection	444-4500; (800) 481-6896
Gas pumps	Accuracy of gas pumps.	Weights & Measures Bureau, DLI	841-2240
General state government	Questions about government agencies other than the Department of Justice.	Citizens' Advocate	(800) 332-2272
Health care professionals	Services provided by state-licensed health care professionals, including doctors, dentists, chiropractors, alternative practitioners, hearing aid medical examiners, optometrists, pharmacists, psychologists, etc.	Healthcare Licensing Bureau, DLI	841-2300
Identity Theft	Steps to take if you suspect that someone has stolen your identity. Go to Identity Theft .	Office of Consumer Protection	444-4500; (800) 481-6896
Insurance and securities	Car and house insurance, securities fraud, multi-level marketing, title companies and pyramid schemes.	State Auditor's Office	444-2040; (800) 332-6148
Internet	Online sales, including e-Bay; Internet fraud, including phishing; buying prescription drugs online, and spam. Go to Internet Security .	Office of Consumer Protection	444-4500; (800) 481-6896
Landlord/Tenant	Tenant and landlord rights and responsibilities, rental agreements, security deposits and eviction. Go to For Tenants and Landlords .	Go to For Tenants and Landlords for referral to appropriate agencies.	
Money orders	To verify a money order or report fake money orders received as contest "winnings."	U.S. Secret Service	245-8585
Nonprofit organizations	See Charities and nonprofit organizations entry above.		
Phone services and utilities	Telephone charges or changes such as slamming and cramming; power and utility companies.	Public Service Commission	444-6150; (800) 646-6150
Professional and occupational licensing	Services provided by state-licensed professionals, including architects, cosmetologists, electricians, outfitters and guides, plumbers, private security officers and investigators, real estate agents, etc. Also see Health care professionals entry above.	Business & Occupational Licensing Bureau, DLI	841-2300

Issue	Concerning	Agency Responsible	Phone Number (406 area code)
Telemarketing	Phone solicitation, Montana's do-not-call list, unwanted faxes and business registration. Go to telemarketing for <u>consumers</u> and <u>businesses</u> .	Office of Consumer Protection	444-4500; (800) 481-6896
Tenant/Landlord	See Landlord/Tenant entry above.		
Unfair acts by a business	Changing a contract after a sale, abusive arbitration and debt collection misconduct. Go to filing <u>consumer complaints</u> .	Office of Consumer Protection	444-4500; (800) 481-6896
Vehicles	See Car and truck sales and repair entry above.		
Wage and hour disputes	Overtime pay, workers compensation, withholding paychecks and minimum wage violations.	<u>Labor Standards Bureau</u> , DLI	444-5600
Water wells	Problems with a well's operation, including contamination.	<u>Water Resources Division</u> , Department of Natural Resources & Conservation	444-6643

Contact Consumer Protection

Office of Consumer Protection
2225 11th Avenue
P.O. Box 200151
Helena, MT 59620-0151

Phone: **(800) 481-6896** or (406) 444-4500
Fax: (406) 444-9680
E-mail: contactocp@mt.gov

Contact the Attorney General's Office

For information about nonprofit corporations and charitable trusts, contact:
Office of the Attorney General
P.O. Box 201401
Helena, MT 59620-1401

Phone: (406) 444-2026
Fax: (406) 444-3549
E-mail: contactdoj@mt.gov