

✓ Task	Notes
Planning - Before You Move	
<input type="checkbox"/> Obtain the booklet <i>Your Rights and Responsibilities When You Move</i> from the mover.	
<input type="checkbox"/> Ask for recommendations from neighbors, friends, and relatives regarding the mover.	
<input type="checkbox"/> Check with the Better Business Bureau regarding the mover.	
<input type="checkbox"/> Find out what the mover's responsibilities are for damages that may occur to your belongings.	
<input type="checkbox"/> Ask if the mover has a dispute settlement program.	
<input type="checkbox"/> Obtain estimates from at least three movers, and compare cost and all other services to be provided by the mover.	
<input type="checkbox"/> Check to determine whether the interstate mover is registered with FMCSA, and has a USDOT number.	
<input type="checkbox"/> Find out how and when pickup and delivery of your household goods will occur.	
<input type="checkbox"/> Ask the mover how they can be contacted before the move, during the move, and after the move.	
<input type="checkbox"/> Adequately insure your belongings.	
Moving Day	
<input type="checkbox"/> Be present to answer questions and give directions to the movers. Stay until they finish.	
<input type="checkbox"/> Accompany the movers as they inventory your household goods and resolve any questions regarding the condition of materials being moved.	
<input type="checkbox"/> Carefully read the information on the estimate, order for service, bill of lading, inventory, and all other completed documents before you sign them.	
<input type="checkbox"/> Keep the bill of lading until your goods are delivered, the charges are paid, and any claims are settled.	
<input type="checkbox"/> Before the moving van leaves, take one final look throughout the house to make certain nothing has been left behind.	
<input type="checkbox"/> Give the driver directions to your new house.	
<input type="checkbox"/> Inform the driver and the moving company of where you can be reached during the move.	
Delivery Day	
<input type="checkbox"/> Be present to answer any questions and give directions.	
<input type="checkbox"/> Pay the driver, according to the term of your agreement, before your goods are unloaded.	
<input type="checkbox"/> Supervise unloading and unpacking of your goods.	
<input type="checkbox"/> Note on the inventory list all boxes or other items that are damaged before you sign any documents.	